

# TOSHIBA

Leading Innovation >>>



*Secondlife*

CERTIFIED REFURBISHED EQUIPMENT  
MOBILE IMAGING SOLUTIONS



# GIVING MEDICAL EQUIPMENT A SECOND LIFE

For over 80 years Toshiba has been a pioneer in diagnostic imaging. From leading X-ray products to high-performance CT scanners, innovative ultrasound machines and patient-friendly MRI systems, our solutions have been helping revolutionize clinical practice with innovative technology, solid performance and exceptional value.

Because outstanding quality lasts, used Toshiba imaging equipment remains of high value and forms a solid basis for our Secondlife™ refurbishment program. After careful selection, professional de-installation, cleaning and manufacturer-certified refurbishment we deliver reliable pre-owned imaging systems with advanced technology and quality at affordable costs to accommodate a variety of budgets.



## Our promise – your guarantee

All our Secondlife systems are refurbished according to the highest industry standards including the COCIR Good Refurbishment Practice. The Secondlife refurbishment program is a quality-controlled process and certified according to ISO 13485:2003 – an industry first. Our Secondlife systems are shipped with the latest applicable software upgrades and include one full year of warranty.



# BECAUSE OUTSTANDING QUALITY LASTS

## TEN GOOD REASONS TO DECIDE FOR A TOSHIBA SECONDLIFE SYSTEM

**01** | Secondlife systems have the same **high quality** as brand-new Toshiba systems. ✓

**02** | Your new Secondlife product ships with **one full year of factory warranty**. ✓

**03** | All Secondlife equipment is **upgraded to the latest applicable software version**. ✓

**04** | We use only **original spare parts** in the Secondlife refurbishment process. ✓

**05** | Your Secondlife system can be **configured to fully meet your needs**. ✓

**06** | We provide **factory-approved user training** on your Secondlife equipment. ✓

**07** | Our Secondlife CT scanners ship standard with **one year warranty also on the X-ray tube**. ✓

**08** | We offer the availability of **accessories and options for up to five years**. ✓

**09** | We trade in your used equipment at **fair market price** when you buy new Toshiba equipment. ✓

**10** | We offer a range of **mobile and temporary solutions** for you to provide uninterrupted service. ✓



# THE TOSHIBA SECONDLIFE REFURBISHING PROGRAM



As the original equipment manufacturer, Toshiba Secondlife is the ideal source for reliable refurbished imaging systems. Our refurbishment program is meticulous and demanding to meet the high standards of quality and reliability you can expect from Toshiba. All imaging systems considered for the Secondlife refurbishment program undergo the same process from careful selection, professional de-installation and refurbishment, installation and after-sales support.

## Vendor-independent trade-in

When you purchase a new medical imaging system from Toshiba, we offer you to trade in your used equipment – regardless of its brand. In a pre-purchase inspection our experts test and value your machine and trade it in for a fair market price. Only the very best pre-owned systems are selected for our Secondlife refurbishment program.

## Sourcing our equipment

The Secondlife refurbishment process starts already at the equipment's original site with a test run and status report carried out by an authorized service engineer. This way we make sure only the best equipment is selected for our full refurbishment process. Fully trained professionals de-install the equipment and transfer it to our refurbishment center in Aalborg.



**The Secondlife leaf is your guarantee.**

When choosing to purchase refurbished equipment, you need to have confidence in your decision – you need a partner you can trust to deliver the quality you expect and the technology you need. We deliver superior quality, high-value equipment backed by a one-year warranty – just as a new system. The high standards of our refurbishing program ensure that we honor this promise, every time!



»» *Every Secondlife imaging system passes our certified and original manufacturer-approved quality control process. For a CT scanner this includes no less than 162 steps.* ««

## QUALITY AND SERVICE ONLY TOSHIBA CAN DELIVER

From sourcing pre-owned medical imaging equipment to delivering fully refurbished and factory-certified scanners including installation and technical training - Toshiba Secondlife delivers a full-spectrum service ensuring best quality products and an outstanding customer experience. Our factory-trained engineers have in-depth knowledge of each and every system and our ISO-certified refurbishment program meets the highest industry standards.

### The refurbishment process

After careful disinfection of the system at our refurbishment center, all parts and components undergo certified functional and technical tests. The equipment is cleaned inside out and all damaged or worn parts are replaced with original Toshiba spare parts. Worn covers are repainted or replaced.

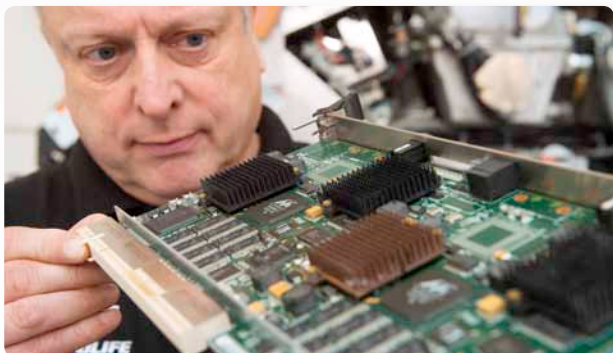
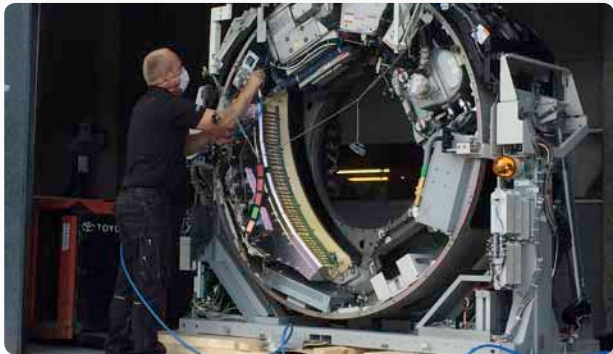
### Upgrading and customization

As a standard procedure of our Secondlife refurbishment program we upgrade each system to the latest applicable software version. As the original equipment manufacturer we can also customize configurations and install original options according to your specific requirements. To ensure the best quality and reliability, all Secondlife CT systems receive brand-new, original tubes.

### Quality control and delivery

The refurbishment process is rounded off by an electrical safety test and an extensive quality control procedure that ensures all Toshiba original equipment manufacturer specifications are met. The Secondlife sticker is placed as a seal of quality. Finally, your equipment is delivered with a full one-year original manufacturer's warranty.





# RELIABLE TRANSDUCERS FROM A RELIABLE SOURCE

Toshiba's ultrasound transducers are manufactured to meet the highest standards of durability and clinical performance for a wide range for clinical specialties. Our Secondlife refurbishment program helps maintaining this high performance over an extended period of time. Factory-trained technicians complete the test procedures, making sure all original manufacturing specifications are met. Whether you require a temporary or permanent replacement transducer, Toshiba can deliver at affordable cost.



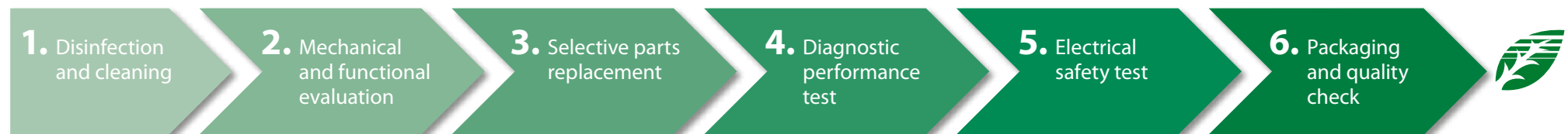
With comprehensive test and repair capabilities for standard and specialty probes, our Secondlife program can supply a wide range of pre-owned transducers.




Function and performance of each individual transducer element are verified in an automated test procedure, followed by a phantom test confirming the diagnostic performance.



After passing the final safety test and quality assurance check according to Toshiba's original manufacturer standards, the transducer is labeled, documented and re-packaged.







### Transducer selection

Transducers undergoing the Secondlife process are carefully selected based on their visual and functional state, as well as on the service history of the corresponding trade-in equipment. Our highly qualified Secondlife engineers carefully evaluate and document each transducer's performance according to a stringent protocol. Only transducers that fully meet our quality and performance requirements will pass the final quality assurance check.

# EQUIPMENT RENTALS AND MOBILE SOLUTIONS

## INTERIM SOLUTIONS THAT ENSURE 100% UPTIME

To bridge new equipment installations or temporary high workloads, we provide short-term installations and a wide range of mobile solutions through our Secondlife refurbishment program. Our fleet of mobile imaging trailers is equipped with state-of-the-art CT scanners. All that is required to take advantage of a mobile scanner is sufficient parking and power facilities.



### Equipped to perform

Our mobile CT trailers are fitted with 128-slice Aquilion scanners sourced from our certified Secondlife refurbishment program. Complete with fully ergonomic workplaces and a set of post-processing options, from cardiovascular to dental and neuro applications, the scanner will arrive at your hospital or imaging center 'ready-to-go'.

### Designed for usability

The spacious environment around the scanning couch allows clinicians to maneuver freely around the equipment and patient. The mobile scanners come complete with a PAT slide, a patient lift and an adjustable trolley to ensure both patient and user safety. On-board workstations and mini PACS enhance post-processing, as well as patient administration and reporting.

### Built for patient comfort

Being scanned can sometimes be a stressful experience for patients. With this in mind, our mobile CT scanners have been designed to ensure a non-claustrophobic environment, reducing stress and anxiety for the patient. The mobile scanners are equipped with a spacious changing room, ensuring patient privacy, whilst a secure locker is provided for patients' valuables.





Static rentals that meet your immediate needs

Renting equipment can be a rewarding solution to fulfill your immediate clinical needs while avoiding larger capital investments. Our Secondlife refurbishment program offers flexible rental solutions to meet your specific needs, including short- and long-term rentals as well as rent-to-own options.

## TEMPORARY SOLUTIONS WITHOUT COMPROMISE

The truly multitasking environment of our mobile CT scanners makes high patient throughput easily achievable even in a mobile setting, without compromising on patient care, workflow or image quality. On-board facilities ensure you have everything at your disposal. Ensuring the lowest possible radiation dose to the patient, whilst maintaining the optimal level of image quality, we can offer mobile CT scanners with a comprehensive package of dose reduction features including AIDR 3D and Active Collimation.



The mobile unit is equipped with a digital leveling system for quick setup on arrival. A patient lift enables easy access also for patients with limited mobility.



The spacious, fully air-conditioned unit allows staff to move freely around the patient. A dual-head injector and ECG system enable advanced imaging application.



The control room provides a fully ergonomic work environment. It is equipped with workstation and server for patient data and image storage with full RAID backup.



# SUPPORT BUILT AROUND YOU

»» *Our refurbishment center in Denmark offers a wide range of training courses for current and legacy equipment.* ««





## AFTER SALES WARRANTY AND SUPPORT

Our Secondlife refurbished systems are held to the same quality and performance standards as brand-new Toshiba equipment. That's also why all Secondlife systems are delivered with a full one-year warranty, including all parts. As the original equipment manufacturer we also offer flexible service contracts, technical support and training for you and your staff.

### We're here when you need us

Toshiba offers a full range of service agreements ranging from maintenance contracts to full service agreements. Each of our service plans is fully customizable to meet your specific needs. Furthermore, we ensure the availability of original spare parts, accessories and options for our Secondlife equipment for a period of up to five years.

### Staff training

Making sure your systems deliver from day one is an important part of our relationship. Experienced clinical application specialists will help you maximize the potential your Secondlife equipment has to offer. Service training courses with the same methodology as those our own engineers go through prepare your biomedical engineers to properly maintain your diagnostic imaging systems.

### Continuing medical education

As we work at the forefront of advancing medical imaging technology, we fully understand the importance of continuing medical education and – as part of our life-long partnership promise – we frequently organize and sponsor CME-accredited seminars through our local and international training academies as well as through professional medical associations.



# BRINGING INNOVATION TO LIFE

For over 130 years Toshiba's research and development has improved the health and welfare of people around the world. Today, Toshiba Medical Systems offers a full range of diagnostic imaging products and is a reliable service partner in more than 120 countries around the globe. Our Mission is to deliver the best quality products and services, as well as the industry's best after-sales support through long-term, customer focused partnerships.

## Innovation

Toshiba is a world leader and innovator in high technology. Year on year we file thousands of patents, making innovation a key part of the Toshiba fabric. In accordance with our Made for Life™ commitment, we develop innovations that improve patient care and provide lasting quality for a lifetime of value.

## Quality

At Toshiba quality and reliability is at the heart of everything we do. With technologies and products being developed in more than 30 R&D laboratories and over 300 subsidiary companies across the globe Toshiba engineers are dedicated to develop the best-performing, most reliable and environmentally friendly product solutions for you.

## Design

Our product design is driven by customer feedback and the close consultation with industry visionaries and opinion leaders. Our award-winning Design Center has over 50 years of experience in developing pioneering products and industry-leading solutions to ensure that you can work at the highest standards of diagnostic precision, usability and productivity.

## Partnership

Making sure your systems deliver from day one is an important part of our relationship. Whether you need onsite or offsite training, we can provide options that work best for you. Experienced clinical application specialists will help you and your team to maximize the potential your diagnostic imaging equipment has to offer.



The logo features the word "TOSHIBA" in a small, white, sans-serif font above the word "eco" in a large, white, lowercase sans-serif font, followed by "style" in a smaller, white, lowercase sans-serif font. The text is contained within a green speech bubble shape with a tail pointing towards the bottom right.

## TOSHIBA eco style

Caring for earth and its people is at the heart of everything Toshiba does – and one of the many ways we innovate. Toshiba’s passion for safeguarding earth is enshrined in our Environmental Vision 2050, whereby we seek to improve our eco-efficiency by a factor of ten over the next four decades through strict monitoring of energy usage, continuous improvement of manufacturing processes and eco-conscious product development. Far from being a distant goal, the Environmental Vision 2050 sets tangible milestones year by year. These include the reduction in emission of CO<sub>2</sub> and other greenhouse gases, and the complete phasing out of certain hazardous substances from our products.

### Design, manufacturing and shipment

#### **No sustainability without quality**

By manufacturing high quality diagnostic imaging equipment that lasts, we ensure that you can enjoy working with your machine over many years. Our software-driven platforms are easy to upgrade to keep you abreast of new diagnostic tools for a long time. And while we continuously work to improve the performance of our equipment, we drive down consumption of energy and resources at the same time.

### Product use

#### **Energy efficiency is the key**

A major part of the greenhouse gas emissions our medical imaging systems produce accrue while you scan your patients. Therefore we design our products to be outstandingly energy efficient, and even to recycle energy wherever possible. Take for instance our Aquilion ONE™ CT scanner. While braking its gantry, 25 % of the energy used to set it into rotation can be recovered and stored for the next scan.

### Refurbishment and recycling

#### **End of use is not the end of life**

Because outstanding quality lasts, your Toshiba medical imaging equipment remains of high value even after you replace it with new equipment. Our Secondlife refurbishment program is an integral part of our corporate philosophy helping to maximize the life span of our equipment by enabling you to sell or buy used equipment of the same high quality as our new machines.



***Secondlife*** 

**TOSHIBA MEDICAL SYSTEMS EUROPE**

**[www.toshiba-medical.eu](http://www.toshiba-medical.eu)**

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Toshiba Medical Systems Corporation Nasu Operations meets the Environmental Management System standard ISO 14001.

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